



Alaska Rural Water Association

Training Announcement

Sustainable Utility Management For Water and Wastewater Utility Managers

Instructor: Art Ronimus

Date: October 23 2018, 8:00 am to 3:00 pm.

Location: Seldovia, AK.

Agenda:

8:00 am - 11:30 am

Introductions and Workshop Objectives

Session 1: Key Management Areas

Other Important Management Areas for Sustainability

Session 2: Utility Sustainable Management 'Self-Assessment' Exercise

Rate utility achievements and rank management priorities

Where is your utility strong? Where is there the most room for improvement?

What are your areas of focus? Why are they a priority?

Why is performance low? Technical, Financial, and Managerial capacity?

What are the commonalities and differences among table participants' achievements, priorities, and challenges?

Session 3: Self-Assessment Results

Session 4: Improving Outcomes

What will constitute "high achievement" in this management area?

What changes will the utility need to make to improve performance?

How could you track your performance progress?

What will be the biggest challenges to performance improvement?

11:30 am - 12:30 pm **Lunch**

12:30 am - 3:00 pm

Session 5: Practices, Tools, and Measures

Local Assistance Available in Key Management Areas

Additional Tips, Tools, and Measurement

Key Lessons Learned and Near Term Steps

Utility Management Improvement Plan

Session 6: Feedback Session

Participants Complete Workshop Evaluation Form

3:00 pm: Adjourn

Cost: No tuition charge! There will be a maximum seating of 15, with preference given to water and wastewater operators from USDA RUS eligible communities. Attendees are responsible for their own transportation, lodging, and meals. 0.6 Core CEU's will be assigned. Must be present 85% of class to receive CEU's! No exceptions!

To Register: Please email your name, address, phone number, email address and name of community you represent directly to Mark Wuitschick at mark@arwa.org.

Questions? Please contact Mark Wuitschick

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